

### **OUR VISION**

Watermark's Memory Care program is based on more than 30 years of experience delivering outstanding care and innovative programming in an encouraging, residential environment. Every resident brings a unique life experience to our community and we incorporate their personal background, preferences and needs into the daily fabric of our program. We challenge traditional assumptions about what is possible, and we always focus on what residents *can* do, never what they cannot.

# **WATERMARK MEMORY CARE:**

Nurturing Environment

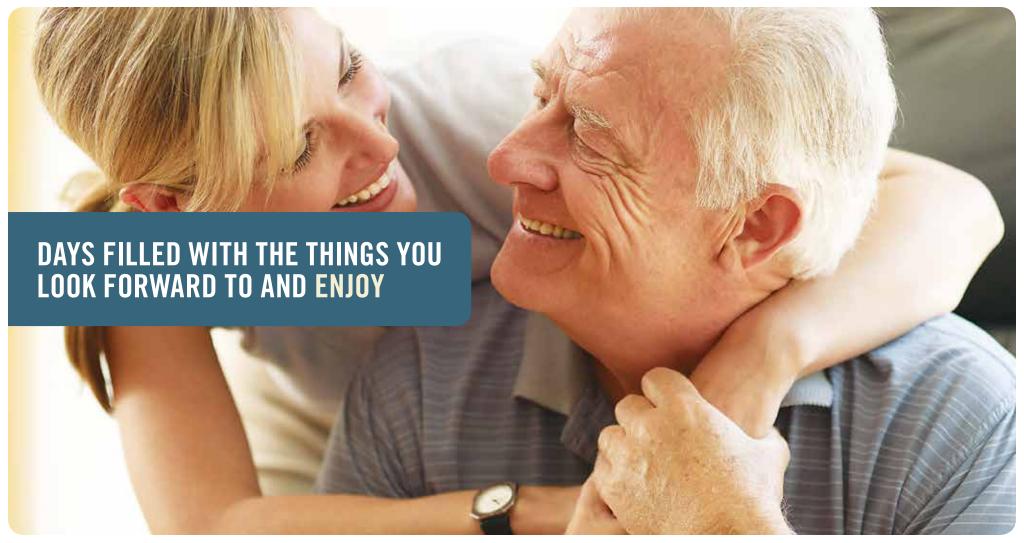
Dining for the Soul

Gourmet Bites

**Engaging Programming** 

Specialized Training and Certification (National Council of Certified Dementia Practitioners)

**Extraordinary Outings** 



# **NURTURING ENVIRONMENT**

We create "like home" Memory Care neighborhoods that are comfortable and familiar. Our residents are surrounded by wonderful aromas from delicious meals, music, laughter and family to fresh flowers, natural light, children, pets, the changing of the seasons and reminders of things to look forward to today, tomorrow and beyond. We fill the days with favorite pastimes and make sure to create plenty of meaningful moments.





# **DINING FOR THE SOUL**

Beyond nutritious and delicious, meals are a time to gather, connect and enjoy life's simple pleasures. Old favorites and interesting new delights are always on the menu, and we encourage residents and family members to share their treasured recipes. Our Gourmet Bites signature dining program provides independence, dignity and accessibility to flavorful, nutritious and favorite foods by transforming traditional menu items into visually pleasing, easily handled bite-size portions to make meal times even more enjoyable.

Our individualized Pantry Program provides residents with personal space to store favorite items such as tea and scones, mint Milano cookies and tomato bisque, so flavors that provide comfort and joy are always close at hand.



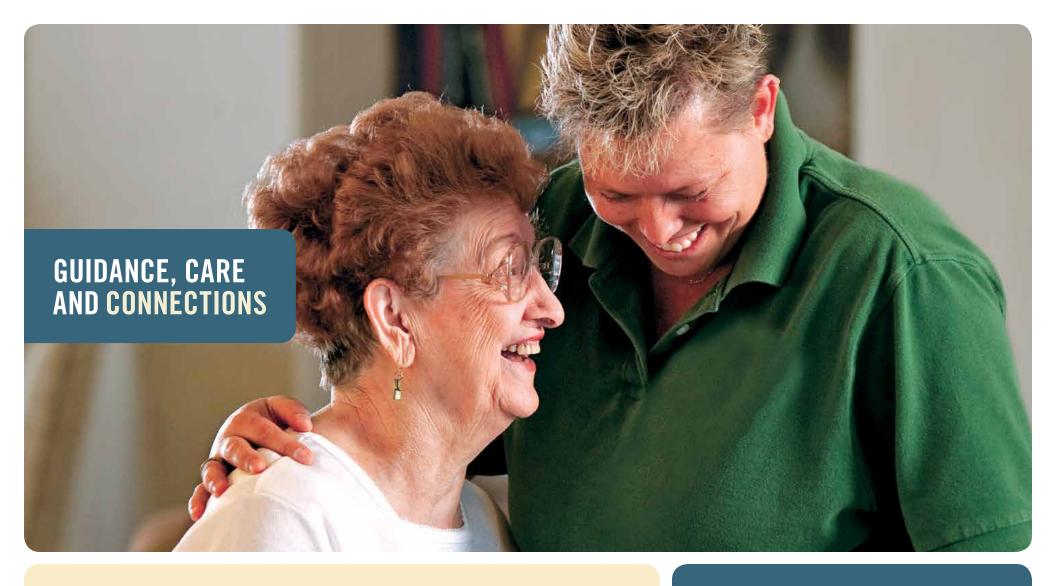
### **ENGAGING PROGRAMMING**

**EXPRESSIVE ARTS:** We use music, art and movement to tap into all forms of creativity for an alternative form of communication beyond words.

PHYSICAL WELLNESS: From traditional fitness classes to innovative offerings such as *Sit & Be Fit, Wake and Shake, The Conductor's Workout* and *Tai Chi,* our physical fitness programs are tailored to individuals' abilities, preferences and needs.

**LIFE HISTORIES**: We recognize that everyone brings a unique life experience to our community. By using past occupations, preferred hobbies and treasured talents, we create opportunities for meaningful connections, along with feelings of true accomplishment, purpose and joy.

**WATERMARK UNIVERSITY:** Residents, associates, family members and local experts share their interests to ensure we always have opportunities to learn, grow and connect with each other in meaningful ways. We feature dozens of classes, with something for everyone, including *Wacky Science Experiments, Table Top Creations, Stagecoach Theater Arts Acting Workshop, Hand Bell Choir, Spirited Art,* and *Brian's Quest for the Holy Donut,* to name a few.



### **MEET THE NAYAS**

We believe the art of caregiving goes beyond the traditional title, so we call our caregivers *Nayas*, a word originating from the ancient language of Sanskrit. A Naya is a guide, person of wisdom and a leader who is engaged in the present moment.

Specially trained and certified Nayas communicate through validation rather than correction to show understanding and support. We know that behaviors are a response to an unmet need. From this thoughtful foundation, we cultivate a sense of well-being and connection.

We're partnering with the National Council of Certified Dementia Practitioners to train our Nayas how to incorporate residents in the rhythms of daily. Together, residents and Nayas work side-by-side cooking, cleaning, preparing and serving homestyle meals, and doing anything else that evokes a sense of joy and purpose throughout each day.

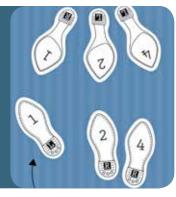


# **EXTRAORDINARY OUTINGS**

Our group trips shatter the expectations of what's possible for residents of a retirement community. Our residents, associates, families and volunteers work together to plan safe, adapted outings to ensure our residents thrive and have meaningful experiences. Recent outings include fishing trips, a day at the beach, a ferry trip to the Camden Waterfront, train ride to Strasburg, visits to the mountains of Pennsylvania and Philadelphia stadium tours.







GET CRAFTY IN CRAFTER'S CORNER



MASTER GARDENING IN OUR VEGETABLE GARDEN



MAKE PERSONAL HISTORY IN LEGACY BOOKMAKING



VISIT WITH PENELOPE THE MINIATURE HORSE



TRY SPIRITED ART OR CHALK PASTELS WITH AUBRIE



HOMEMADE CARDS AND INSPIRATION STATION



VISIT WITH VEGAS AND OLIVIA FROM COMFORT CANINES



PLAY SUPERMARKET SWEEP



TEST HOW WELL YOU KNOW YOUR NEWS



DIP A BRUSH IN WHIMSICAL WATERCOLORS



STUDY THE AMAZING ALPHABET

